

CONFERENCE AGENDA

Wednesday, 21.10.2026

Electra Palace Hotel, Thessaloniki

09:30 - 10:00 Registration & Welcome

10:00 - 10:05 Welcome & Conference Objectives
Argiris Tzikopoulos, Director General, EIAS

10:05 - 10:15 Opening Remarks
Giuseppe Zorgno, President, EIAS
Catalin Campeanu, President, EFICERT

10:15 - 10:20 Institutional Address
Nikos Tzollas, Vice Governor of Digital Governance in the Region of Central Macedonia

10:20 - 10:35 Addresses
Dr Katharina Höhn, Vice President, EFICERT
Elina Papaspyropoulou, Director General, Hellenic Association of Insurance Companies
Kyriakos Merelis, President, Professional Chamber of Thessaloniki

10:35 - 10:45 From Learning to Opportunity: Making Qualifications & Skills Visible, Valued & Portable Across Europe
Iraklis Pliakis, Expert in qualifications & credentials- future of VET, CEDEFOP

10:45 - 11:35 Panel Discussion | The European Insurance Sector: Business Priorities & Skills Needs
Konstantinos Semertzoglou, CEO, HDI Global SE, Hellas
Nikos Delendas, General Manager, Sales, Training & Product Development, EUROLIFE FFH
Dimitrios Tsesmetzoglou, CEO, Howden Greece & Cyprus
Paula Hodson, Deputy CEO, The Insurance Institute Ireland

11:35 - 11:50 AI in Insurance: Practical Applications & Implications for Professionals
Xenofon Liapakis, Chief Technology & Information Officer, Intersalonica

11:50 - 12:40 Panel Discussion | The Future of Insurance Advice: Trust, Technology & Professional Competence
Dimitris Gavalakis, Secretary General, Professional Chamber of Athens
Evangelos Oikonomopoulos, CCO, Groupama
Sotiria Maraki, General Sales Director, EurolifeFFH
Yiannis Yiannakopoulos, Learning & Development Leader, Interamerican

12:40 - 13:00 Closing Remarks
Giuseppe Zorgno, President, EIAS
Catalin Campeanu, President, EFICERT

Under the auspices: